

# The 4-1-1 on 2-1-1

2-1-1 updates for the week of December 6th, 2020



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**CHANGES TO THE WINTER CRISIS PROGRAM**

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**CHRISTMAS PROGRAM INFORMATION**

**AND MORE**

Find our newsletters online at:  
[www.211ashtabula.org/newsletters](http://www.211ashtabula.org/newsletters)

## What Am I Reading?

Welcome to our 2-1-1 newsletter...  
"The 4-1-1 on 2-1-1"!

Now more than ever access to available resources is vital. We started this newsletter to highlight new and/or timely community updates. This is just a small highlight and may not contain all the information you need.

For more resources and for up-to-date information, please remember to contact us at 2-1-1 Ashtabula County! Just Dial 2-1-1.





### Upcoming Mobile Food Pantries

The mobile food pantry program provides a produce give away in multiple places in the county. For more information please call 211 for your local food pantry information.

**Monday, Dec. 7th**

Plymouth United Methodist Church  
970 Plymouth Rd.  
Ashtabula, OH  
3:30 PM until gone

**Monday, Dec. 7th**

Conneaut HRC  
327 Mill Street  
Conneaut, OH  
10:00 AM to 12:00 PM

### Dream Center Christmas Banquet

The Ashtabula Dream Center has a Christmas Banquet scheduled for Wednesday, December 23rd, 2020 from 12:00 to 1:30PM. Due to COVID-19, the meal will be served outside. Dream Center is located at 604 West 57th Street Ashtabula, OH 44004

### St. Peter's Christmas Dinner Box

St. Peter's Episcopal Church is having a take home Christmas dinner box give away. To get one of the boxes you will need a voucher. Vouchers can be picked up at the St. Peter's Hope and a Future Food Pantry every Tuesday from 6:00 to 7:00 PM. Once they run out of vouchers they are gone.

Vouchers are 1 per household. Each voucher is enough food for 6 people. They are not replaceable if lost. If you do not have the voucher, you cannot get a box.

Boxes can be picked up Tuesday, December 22nd. Pick up times will be staggered, and you will receive your pick up time when you get your voucher.

*If your organization is planning a meal or food box giveaway for Christmas, please call 2-1-1 or call 440-990-1719.*

**Looking for your local food pantry?  
Need to know where you can go for a hot meal?  
Call 2-1-1.**

**DRAGON EMPOWERMENT CENTER**  
We now have a website!



<https://decashtabula.wixsite.com/dragoncenter>  
Bookmark the site to stay up to date on all the latest!



## Do You Need Help With Past Due Rent, Mortgage, or Utilities?



### Have you been impacted by COVID-19?

Layoff, Job Loss, Change in Income, COVID-19 Diagnosis, or Other Related Issue that has caused an Economic Hardship

## We have local and state CARES Act funds

Schedule an appointment and provide required documents to see if you qualify!

#### What will I need to provide before my appointment?

- Photo ID for primary applicant
- Copies of Social Security cards, or verification of citizenship for all household members
- Proof of income for all household members 18 years or older for a minimum of the past 30 days
- For seasonal or self-employed individuals, please provide proof of income for 12 months
- Any supporting documentation to demonstrate need
- Eviction or past due rent notice, landlord contact information, lease agreement
- Notice of late mortgage payment(s)
- Copy of utility bill showing disconnect, shut off or past due

#### What will I need to provide during my appointment?

- Names and Dates of Birth of all household members
- Explanation of hardship due to the COVID-19 pandemic

#### To Schedule an Appointment visit...

[www.accaa.org](http://www.accaa.org)

Funds must be spent before the end of the year

Call 440-990-1740 if you need assistance with scheduling or call 2-1-1 for more information





### GO Ministries Christmas Party

Registration is now open for GO Community Development's Annual Christmas Party. To register visit: <https://www.go-cdc.org/annual-christmas-party.html>. **Registration will continue until Dec. 16th, 2020.**

They are not sure what this year's Christmas Party will look like quite yet, including a date and time. So please stay tuned for that information.

For questions, contact them at 997-0040 or email [osmith@go-cdc.org](mailto:osmith@go-cdc.org).

### GO Ministries Boot Give-Away

G.O. is giving away boots to kids every Monday, Tuesday and Thursday from 11:00 A.M. to 2:00 P.M. Limited amount of people are allowed in the building at once due to COVID-19, so you may have to wait outside for assistance.

### Dream Center Christmas Store

Dream Center's Free Christmas Store begins December 1st and runs until December 23rd. Their Christmas Store is only open by appointment for Ashtabula area residents. Call to schedule an appointment at 440-998-3732.

A blue banner featuring two stylized illustrations of people wearing light blue face masks. The woman on the left has brown hair and is wearing a white top. The man on the right has black hair and is wearing a red shirt. In the center, the text reads "I wear this to protect YOU." with "YOU." in large, bold, yellow letters. Below this, the Ohio state seal is shown next to "MIKE DEWINE GOVERNOR OF OHIO". To the right is the "Ohio Department of Health" logo. At the bottom, a red banner contains the website "coronavirus.ohio.gov" in white text.

I wear this to protect  
**YOU.**

 **MIKE DEWINE**  
GOVERNOR OF OHIO

 **Ohio** | Department of Health

**coronavirus.ohio.gov**



## ...the bubble you **actually** have

Your exposure bubble is not as small as you think. You're not just at risk of COVID-19 from people in your inner circle, but also from anyone else they have been in contact with. **Always mask up and practice social distancing.**

**#MasksOnOhio**

Go to [coronavirus.ohio.gov](https://coronavirus.ohio.gov) for more information

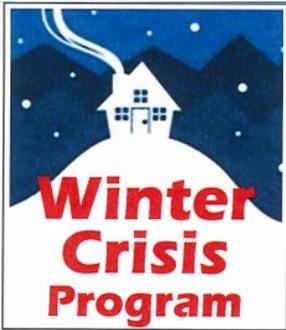


You can also call the Ohio Department of Health with any questions you have about COVID-19.

**1-833-4-ASK-ODH (1-833-427-5634)**



### Changes to the Winter Crisis Program



The Winter Crisis Program is a utility assistance program provided through Ashtabula County Community Action Agency. The program can provide income eligible households with

once per heating season assistance with their main heating source.

The program began November 2nd and ends March 31st, 2021.

Due to Covid-19 things will be different this year from previous years. **The first big change is that there won't be any walk-ins or in-person appointments.** Instead all appointments will be over the phone. All applicants will need to have all of their required documentation in before their appointment time. They can do this in three ways.

1. They can fax all of their information to 440-997-6022.
2. They can email their information.
3. They can get copies made/ drop off copies at 6920 Austinburg Rd, Ashtabula.

The documents needed are much the same as previous years. They will need:

- A photo ID
- Proof of Income for the last 30 days (or 12 months if self employed or seasonally employed)
- Social security cards for all household members
- All pages of their current utility bill
- If renting they will also need the landlord's name, address, phone and rent amount

After they have collected and turned in all of their documentation they can call the appointment line at 440-381-8230 to set up their over-the-phone appointment.

To be eligible for the Winter Crisis Program the client must be an Ashtabula County resident and the household income must be at or below 175% of the Federal Poverty Guidelines. The account must be in the name of an adult household member. They must also meet at least one additional eligibility criteria: the account must be in disconnect status, have been shut off, need new service, need transfer of service, or have 25% (or less) bulk fuel supply remaining OR they have a household member that was diagnosed with Covid-19 in 2020.

Household /Family Size	50%	*100%*	175%
1	532	\$1,063	1,861
2	718	\$1,437	2,514
3	905	\$1,810	3,168
4	1,092	\$2,183	3,821
5	1,278	\$2,557	4,474
6	1,465	\$2,930	5,128
7	1,652	\$3,303	5,781
8	1,838	\$3,677	6,434
9	2,025	\$4,050	7,088
10	2,212	\$4,423	7,741

## Ashtabula County COVID-19 Guidelines

Ohio is currently under a curfew from now until December 10th. The curfew goes from 10pm to 5 am every day. To read the curfew order go to [bit.ly/2UJsfpq](https://bit.ly/2UJsfpq).

The order does not affect:

- People who need to leave the house for necessary food, medical care, social services, or to provide care for others.
- People who are homeless
- Individuals whose homes are unsafe or become unsafe
- First amendment speech or members of the media.
- Travel into or out of the state or travel required by a court order.
- People going to or leaving work.

Three of the largest cities in Ohio have issued additional stay-at-home orders including Cleveland, Dayton, and Columbus.

Ashtabula County is still red. Ashtabula County meets three of the system’s seven indicators. There are no longer any yellow counties. We have met indicator 1 for having over 100 new cases per 100,000 people, indicator 3 for the majority of cases being from non-congregate sites and indicator 4 for increased emergency department visits with Covid-19 symptoms.

Ashtabula County is still red. Continue to follow the guidelines as instructed in Level 1 and Level 2:

- Conduct a daily health/symptom self-evaluation and stay at home if symptomatic.
- Maintain social distancing of at least 6 feet from non-household members.
- Wear face coverings in public.
- Increase caution when interacting with others not practicing social distancing or wearing face covers.
- Avoid traveling to high-risk areas.
- Wash hands frequently with soap and water for at least 20 seconds.
- Use hand sanitizer frequently.
- Avoid touching your face.
- Cover coughs or sneezes (e.g., into a tissue, or elbow).
- Avoid contact with anyone who is considered high-risk. And high-risk individuals should take extra care to follow precautions.
- Decrease in-person interactions outside household.
- Seek medical care as needed, but avoid unnecessary visits to hospitals, nursing homes, and residential care facilities to see others as much as possible.

### Additional Guidelines for red, or Level 3:

- Decrease in-person interactions with others.
- Consider necessary travel only.
- Limit attending gatherings of any number.





2-1-1 ASHTABULA COUNTY

# 'Tis the season!

**SEASONAL NEEDS ARE CROPPING UP!  
SO ARE SEASONAL CALLS.**

Most asked questions:

Where can I get a holiday meal?

Can I get supplies to make a holiday meal myself?

Is this service still open?

Have their service hours changed?

**HELP US, HELP YOU,  
HELP YOUR CLIENTS**

*Do you have a special program, special holiday hours, or a seasonal service? Let us know! Just dial 2-1-1!*

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**By: Samantha Dragon**

**Have something you want featured?**

**Email [sdragon@accaa.org](mailto:sdragon@accaa.org) or call 440-990-1719**

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**This is only a short highlight of some of the  
timely 2-1-1 resources, please contact 2-1-1  
for more information.**