

# The 4-1-1 on 2-1-1



*2-1-1 updates for the week of March 14th, 2021*

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**MARCH IS RED CROSS MONTH**

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**AND MORE**

Find our newsletters online at:  
[www.211ashtabula.org/newsletters](http://www.211ashtabula.org/newsletters)

## **Community Needs Assessment Survey**

*"To provide the right help, you have to know the real need."*

Help us to identify the real needs in our community. Every 3 years Community Action conducts a survey to get input on what issues people are dealing with. We use this feedback to find ways to assist with those problems.

Please take a few minutes and complete the survey. Also, share the link with your family and friends... the more input we get the better!

<https://www.surveymonkey.com/r/AshtabulaCountyNeeds>





March 9, 2021

### 2-1-1 Ashtabula County Adds Texting

2-1-1 Ashtabula County is excited to announce a new texting feature for our Information & Referral (I&R) service. In addition to calling us at 2-1-1 and visiting our online resource portal at [www.211ashtabula.org](http://www.211ashtabula.org), those looking for community resource information (utilities, food, housing, etc.) are now invited to also text us. Simply text your zip code to TXT211 (or 898211). 2-1-1 Ashtabula County will offer texting from Monday through Friday from 8AM-4PM. If you text after these hours, you will receive an automatic response and will be followed up with during our next business hours.

2-1-1 is an easy-to-remember, three-digit phone number which can be dialed anywhere in Ashtabula County to connect people in need with community, social, health and human service programs and resources. 2-1-1 is not new. For more than 17 years the Ashtabula County Community Action Agency has been providing the vital link connecting people in need to services available to assist with practical problems in their lives.

Adding texting is another effort by 2-1-1 Ashtabula County to increase communication channels, especially during these difficult times. By expanding to include texting services, 2-1-1 Ashtabula County is increasing the access and availability of services to those who would prefer this communication method. 2-1-1 texting offers the same high-quality, confidential service provided by trained information specialists in a convenient text format.

Unsure where to start or how we can help? Simply text your zip code to TXT211 (898211) and the information specialist will guide you through a series of questions to help you to find the resources you need Monday through Friday from 8AM-4PM. Data and messaging rates apply based on your cell phone provider.

With the addition of texting, 2-1-1 Ashtabula County now offers many ways to find local community resources:

- Dial 2-1-1 to speak with a trained information specialist who will provide individualized assistance 24 hours a day/7 days a week
- Search online at [www.211ashtabula.org](http://www.211ashtabula.org)
- Email [211@accaa.org](mailto:211@accaa.org)
- Text your zip code to TXT211 (898211) Monday through Friday from 8AM-4PM
- "Like" us on Facebook at [www.facebook.com/ashtabulainfo](https://www.facebook.com/ashtabulainfo)
- Call 2-1-1 Monday through Friday from 8AM-4:30PM for general COVID-19 information

*2-1-1 Ashtabula County is a service of...*





## Homemakers Wanted!

Do you like helping others? Do you enjoy housecleaning? Do you want flexible hours with evenings and weekends off? If so, this is the job for you! Responsible and trustworthy individuals are needed to clean homes for seniors. Call Community Action at (440) 998-3244 for more information!!

## Ashtabula County Blood Drive Locations

March is Red Cross Month! Though the Red Cross does much more than blood donations, (they have disaster services, emergency assistance for victims of fire, emergency assistance for our military and their families, and more), Blood Drives are still an important part of the Red Cross. Especially with the ongoing pandemic. You can schedule a blood donation appointment by visiting [RedCrossBlood.org](http://RedCrossBlood.org), calling 1-800-733-2767, or downloading the Red Cross Blood Donor App.

**Monday, March 15th**  
Austinburg Town Hall  
2794 State Route 307 E.  
Austinburg, OH 44010  
2:30 pm—6:30 pm

**Tuesday, March 23rd**  
Peoples Church  
300 South Ridge East  
Geneva, OH 44041  
10:00 am—3:00 pm

**Tuesday, March 23rd**  
Andover Christian Church  
200 Stillman Ave  
Andover, OH 44003  
2:00 pm—7:00 pm

**Wednesday, March 24th**  
Ashtabula Towne Square  
3315 N Ridge Rd E  
Ashtabula, OH 44004  
12:00 pm—6:00 pm

**Wednesday, March 24th**  
Good Shepard Lutheran Church  
876 Grove St.  
Conneaut, OH 44030  
1:00 pm—6:00 pm

**Wednesday, March 31st**  
Elks Lake Lodge  
3115 Lake Rd W  
Ashtabula, OH 44004  
2:00 pm—6:30 pm

## DRAGON EMPOWERMENT CENTER (DEC) IS LOOKING FOR VOLUNTEERS

The DEC is in need of volunteers! If you are interested please contact us either by call &/or text at (440) 855-0081



\*Will need to pass a background check  
\*Position requires extensive walking indoors/outdoors

### HEALTHCARE CHAPERONE

We are looking for a reliable individual to escort students according to times specified by the supervisor. The chaperone will be ensuring a safe, comfortable and welcoming environment for students while accompanying them to and from their home school.

### RESPONSIBILITIES:

- Walking students to and from their home school for dental and vision services.
- Become familiar with all routes to and from the different intermediate schools
- Maintain the Health Care Chaperone register of students served
- Reporting any faults, incidents, and accidents to the supervisor

**DRAGON EMPOWERMENT CENTER**

WHERE BARRIERS ARE BROKEN

## -WINTER CRISIS- Utility Assistance

Available now through **MARCH 31st!**

If you  
or someone you know

- Has a disconnection Notice
- Is disconnected
- Needs to establish new service or pay a transfer of service charge
- Has 25% or less of the fuel capacity of their tank

For guidance Call

**1-440-997-5957**

Brought to you by Ashtabula County Community Action Agency  
ACCAA.ORG

# Discover What Head Start Offers!

Did you know Head Start provides comprehensive services to more than a million children each year?

## Birth to 5



We support learning through play, creative expression, and guided activities. We build strong relationships as the foundation of early learning.

We promote language and literacy development, early math and science concepts, and positive attitudes toward learning.



## Health & Wellness



We promote physical development both indoors and outdoors. We serve breakfast and lunch, as well as healthy snacks.

We provide medical, dental, hearing, vision, and behavioral screening.



## Social Services

We help families find assistance in challenging times.

We help families identify and reach goals around employment, training, and parenting.



## Disability Services

We build on children's strengths and individualize experiences to meet their needs.

We collaborate with community agencies when further assessment is needed.



## How to Apply

Call Ashtabula County Head Start at (440) 993-7716 with any questions



**Upcoming Mobile Food Pantries**

The mobile food pantry program provides a produce give away in multiple places in the county. For more information please call 2-1-1 for your local food pantry information.

**Monday, March 15th**  
 Plymouth United Methodist Church  
 970 Plymouth Road  
 Ashtabula, OH  
 3:00 pm until gone

**Farmers to Families**

Country Neighbor is holding two more produce and dairy giveaways.

Tuesday March 16th from 10:00 a.m. - 12:00 p.m. (or until out, whichever occurs first). At the Ashtabula County Fairgrounds in Jefferson, Ohio 44047.

Friday March 26th from 11:00 a.m.—1:00 p.m. (or until out, whichever occurs first). At the Dragon Empowerment Center, Huron Elementary School bus loop entrance 2300 Wade Avenue, Ashtabula, Ohio 44004.

Individuals must be Ashtabula County residents under 230% of poverty.

**Easter Dinner**

Lake Erie Cremation and Funeral Services is providing a hot, to-go Easter dinner. The dinner will be available to be picked up on April 2, 2021 from 3:30 pm – 5:30 pm. Pick up will be at 1500 Harpersfield Road, Geneva, Ohio.

Those interested can call 440-361-2273 to reserve meals for themselves and their family.

The meal will consist of sliced ham, mashed potatoes, gravy, green beans, cinnamon apples, and a roll with butter.



HOUSEHOLD SIZE	INCOME		
	YEAR	MONTH	WEEK
1	\$28,727	\$2,394	\$552
2	\$38,893	\$3,242	\$748
3	\$49,059	\$4,089	\$943
4	\$59,225	\$4,936	\$1,139
5	\$69,391	\$5,783	\$1,334
6	\$79,557	\$6,630	\$1,530
7	\$89,723	\$7,477	\$1,725
8	\$99,889	\$8,325	\$1,921
9	\$110,055	\$9,173	\$2,116
10	\$120,221	\$10,021	\$2,312
FOR EACH ADDITIONAL HOUSEHOLD MEMBER ADD	\$10,166	\$848	\$196

# COVID-19 Loss

3 WEEK SESSION



A virtual three-week series for adults who have experienced the death of a loved one due to COVID-19

**Tuesdays**  
**March 16 to March 30**  
**6 to 7:30 p.m.**

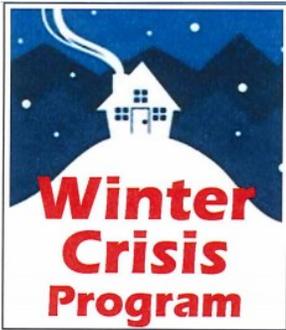
For more information or to register, please contact **Susan Hamme** at [shamme@hospicewr.org](mailto:shamme@hospicewr.org) or **440.596.3582**

This group will be held via Microsoft Teams. Participants will receive a meeting invitation via email with a link and instructions to join the group.



 216.486.6838 |  [hospicewr.org](http://hospicewr.org) |  /WRGServices

**The Winter Crisis Program Ends March 31st**



The Winter Crisis Program is a utility assistance program provided through Ashtabula County Community Action Agency. The program can provide income eligible households with

once per heating season assistance with their main heating source.

The program began November 2nd and **ends March 31st, 2021.**

Due to Covid-19 things will be different this year from previous years. **The first big change is that there won't be any walk-ins or in-person appointments.** Instead all appointments will be over the phone. All applicants will need to have all of their required documentation in before their appointment time. They can do this in three ways.

1. They can fax all of their information to 440-997-6022.
2. They can email their information.
3. They can get copies made/ drop off copies at 6920 Austinburg Rd, Ashtabula.

The documents needed are much the same as previous years. They will need:

- A photo ID
- Proof of Income for the last 30 days (or 12 months if self employed or seasonally employed)
- Social security cards for all household members
- All pages of their current utility bill
- If renting they will also need the landlord's name, address, phone and rent amount

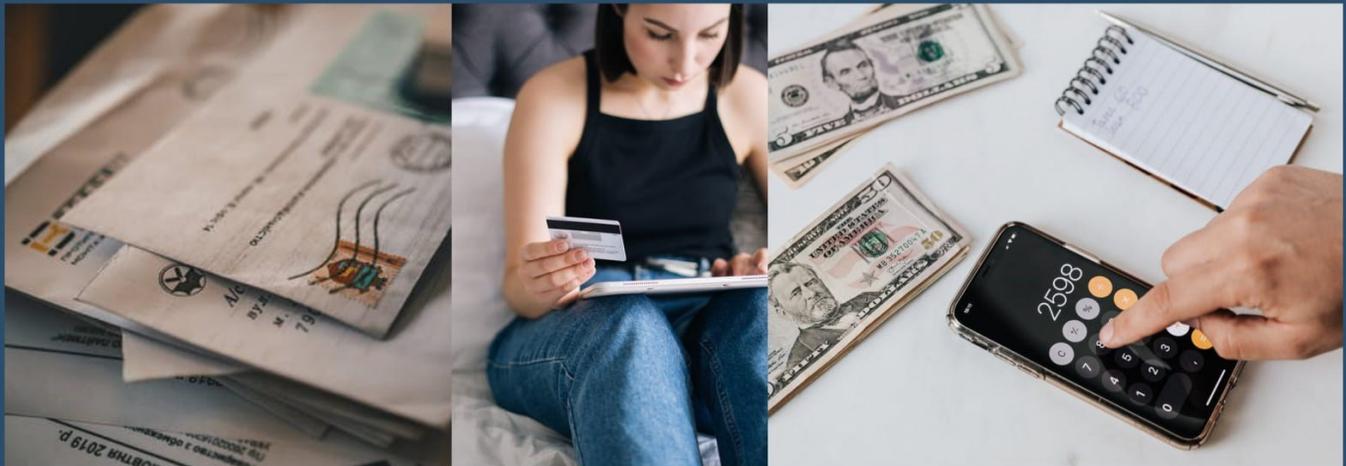
After they have collected and turned in all of their documentation they can call the appointment line at 440-381-8230 to set up their over-the-phone appointment.

To be eligible for the Winter Crisis Program the client must be an Ashtabula County resident and the household income must be at or below 175% of the Federal Poverty Guidelines. The account must be in the name of an adult household member. They must also meet at least one additional eligibility criteria: the account must be in disconnect status, have been shut off, need new service, need transfer of service, or have 25% (or less) bulk fuel supply remaining OR they have a household member that was diagnosed with Covid-19 in 2020.

Household /Family Size	50%	*100%*	175%
1	532	\$1,063	1,861
2	718	\$1,437	2,514
3	905	\$1,810	3,168
4	1,092	\$2,183	3,821
5	1,278	\$2,557	4,474
6	1,465	\$2,930	5,128
7	1,652	\$3,303	5,781
8	1,838	\$3,677	6,434
9	2,025	\$4,050	7,088
10	2,212	\$4,423	7,741

# Help is available for Rent, Mortgage, and Utilities

## Have you been impacted by COVID-19?



## You may qualify for the...

# CARES '21 Home Relief

We know many of our local families are dealing with difficult situations due to the Coronavirus pandemic. We have a special program available to help.

Utility Bill Assistance:  
Electric \* Gas \* Water  
Sewer \* Trash  
Rent Assistance  
Mortgage Assistance

Visit [www.accaa.org](http://www.accaa.org) or call 440-990-1740 for details  
Complete the Application Packet  
Submit the Required Documents  
Staff will call to schedule an appointment  
Be available by phone at the time of your appointment



**440-990-1740**  
or call 2-1-1 for more  
information

Ask about Rise Above COVID Assistance and other programs available to help you.  
*Eligibility varies by program— the application process will identify the program you qualify for.*

# CARES '21 Home Relief



The Application Packet is available for download on our website... [www.accaa.org](http://www.accaa.org)

Or call 2-1-1 or 440-990-1740 to request a packet

### What information will I need to provide?

- ◆ Community Service Block Grant– Customer Intake Application Form
- ◆ Customer Assistance Request Related to COVID-19 Pandemic Form
- ◆ Documentation of economic hardship due to COVID-19 (such as documentation showing reduction in job hours or job loss, medical hardship, or other factors that caused a household to be unable to meet basic needs because of the pandemic.)
- ◆ Duplication of Benefits Form
- ◆ Photo ID for primary applicant
- ◆ Proof of income for all household members 18 years or older for the past 90 days/3 months  
For seasonal or self-employed individuals, please provide proof of income for 12 months  
Household member (s) 18+ that have no income, must fill out the Self-Declaration of Income Form
- ◆ Landlord contact information, Landlord Verification and Agreement for Program Participation Form, Eviction or past due rent notice, copy of lease agreement, Landlord W-9 Form
- ◆ Notice of late mortgage payment(s), Release of Information Form, Mortgage Company W-9 Form
- ◆ Copy of utility bill (s) showing disconnect, shut off or past due

### What will I need to provide during my appointment?

- ◆ Verification of Names, Dates of Birth, and Social Security Numbers of all household members
- ◆ Explanation of hardship due to the COVID-19 pandemic

### Submit Your Required Documents:

Scanned and Emailed To: [caresrelief@accaa.org](mailto:caresrelief@accaa.org)

**Faxed To:**

440-997-6162

**Mailed To:**

ACCAA-CARES  
4200 State Road  
Ashtabula, OH 44004

**Drop Off At The Following:**

4200 State Road, Ashtabula  
(8 am-4 pm M-F or after hours drop box)  
(Please mark them "CARES Relief")

Ashtabula County 80%Area Median Income (AMI) April 2020-March 2021

Annual Limits - Household Size							
1	2	3	4	5	6	7	8
\$36,500	\$41,700	\$46,900	\$52,100	\$56,300	\$60,450	\$64,650	\$68,800



For information or to request an application packet... call **440-990-1740**

Visit our website for details and helpful instructions about how to complete the Application Packet

[www.accaa.org](http://www.accaa.org)

# Getting AHEAD in a Just-Gettin'-By World

**Are you tired of the status quo?  
Does your family need a fresh start?**

Attend the FREE 8-week program and commit to Getting Ahead instead of Just Getting By.

With "Getting Ahead", no one teaches. Instead, we learn from one another by sharing experiences, participating in problem solving discussions and exploring ways to strengthen our community by helping move families out of poverty. WE will explore the meaning and importance of 11 resources: financial, emotional, mental, language, social capital, physical, spiritual, integrity and trust, motivation, relationships and hidden rules.

**April 13, 2021 to June 3, 2021 12:30pm to 2:30pm**

or

**April 20, 2021 to June 10, 2021 5:30 pm to 7:30 pm**

Meets Twice Weekly: Tuesdays and Thursdays

Attendance is Mandatory to complete program.

Location: ONLINE. Must be able to participate in an online Zoom meeting.

**\*\* FREE TO PARTICIPANTS \*\***

**\$15.00 Gift Card Given for Each Session at the end of the Program**

**MUST APPLY, BE ACCEPTED AND COMPLETE REGISTRATION PRIOR TO START DATE!  
SPACE IS LIMITED**

**CALL, Email or use your smart phone camera to access application using QR code to apply!**



Lynn West - Catholic Charities of Ashtabula County  
440-992-2121, ext 7028  
lynnw@doyccac.org

Program brought to you by:



Ohio Children's Trust Fund  
Ohio's Prevent Child Abuse America Chapter



## Mass Vaccination Clinic Will Open in Cleveland

Northeast Ohio's first mass vaccination clinic will open Wednesday, March 17th at the Wolstein Center in Cleveland. The clinic will run 7 days a week, 8 hours a day for 8 weeks. Governor DeWine announced that the clinic can administer 6,000 shots a day.

For the first three weeks the clinic will administer first doses of the Pfizer vaccine. The clinic is open to anyone who Ohio has deemed eligible to receive the vaccine. Currently anyone with specific health conditions, specific professions, or anyone who is over 50 can receive the vaccine.

To sign up for the vaccine and to check your eligibility you can go to the states new centralized vaccine website, [gettheshot.coronavirus.ohio.gov](http://gettheshot.coronavirus.ohio.gov). If you put in your zip code the site will show you vaccine locations near your home.

To sign up for the Cleveland Mass Clinic enter 2000 Prospect Avenue E Cleveland OH 44115.

## COVID-19 Vaccine Expanded Eligibility

Governor DeWine has expanded the eligibility for the Covid-19 vaccine. As of March, 11th 2021 people 50 and older are able to sign up for the vaccine.

The governor also added some health conditions to the list of people that qualify. The list now includes people with type 2 diabetes and people with end stage renal failure.

There is now a state website where you can find your local vaccine providers and even register with some of them. <http://gettheshot.coronavirus.ohio.gov/>.

Locations you can register for the vaccine are as follows:

- Ashtabula County Health Dept.— to Pre-Register call 440-576-3023 or go to [ashtabulacountyhealth.com](http://ashtabulacountyhealth.com)
- Ashtabula City Health Dept.— Their hotline will continue M-Fri from 10AM-2PM for vaccine questions at 440-992-7188, but registrations will need to be on the state website, <http://gettheshot.coronavirus.ohio.gov/>.
- Conneaut City Health Dept.— register online at [http://conneautohio.gov/news\\_detail\\_T5\\_R16.php](http://conneautohio.gov/news_detail_T5_R16.php) or call the health department at 440-593-3087.
- APMC— register by calling 440-994-2675.
- Signature Health— Information is available by calling 440-578-8203 or by visiting their website at [www.signaturehealthinc.org/locations/ashtabula](http://www.signaturehealthinc.org/locations/ashtabula).
- Giant Eagle— Ashtabula 440-992-6165 Geneva 440-466-3005.
- Discount Drugmart— Ashtabula 440-998-0663 Jefferson 440-576-3111.
- Walgreens - <https://www.walgreens.com/topic/promotion/covid-vaccine.jsp>
- Rite-Aid - <https://www.riteaid.com/pharmacy/covid-qualifier>

Don't forget to

# #TURN *and* TEST



**STEP 1:**  
Turn your clocks  
forward one hour.



**STEP 2:**  
Test your  
smoke alarms.



**American  
Red Cross**

By: Samantha Dragon

Have something you want featured?

Email [sdragon@accaa.org](mailto:sdragon@accaa.org) or call 440-990-1719