

# The 4-1-1 on 2-1-1



*2-1-1 updates for the week of April 14th, 2024*

## IN THIS ISSUE:

**SAVE THE DREAM**

**PARENT CAFE**

**SENIOR PROM**

**UTILITY PROGRAMS**

**FAMILY TO FAMILY TRAINING**

**VOLUNTEERS NEEDED**

**VOC EVENTS**

**AND MORE**

Find our newsletters online at:  
[www.211ashtabula.org/newsletters](http://www.211ashtabula.org/newsletters)

## What am I reading?

Welcome to our 2-1-1 newsletter, "The 4-1-1 on 2-1-1"!

Now more than ever access to available resources is vital. We started this newsletter to highlight new and/or timely community updates. This is just a small highlight and may not contain all the information you need.

For more resources and for up-to-date information, please remember to contact us at 2-1-1 Ashtabula County! Just Dial 2-1-1.



**Ashtabula County**  
Helping People. Changing Lives.

**Are you struggling with utility bills? Is your house drafty,  
or in need of some minor repair?**

**Ashtabula County Community Action Agency may be  
able to help!!**

**The following programs are income eligible based programs. HEAP/PIPP/WCP/SCP is 175% and FFF/HWAP is 200% at or below the federal poverty guidelines in order to qualify. All supporting documentation does need to be provided for all applications prior to processing of application.**

**PIPP** – The [Percentage of Income Payment Plan](#) Allows you to pay a % of your gross income for your gas (main heating) and/or electric bill. PIPP is offered year-round, but income does need to be reverified 12 months from an application.

**HEAP** – With the [Home Energy Assistance Program](#) the state will give you a one-time benefit towards your main heating source. It usually comes sometime after January to help with those winter months. HEAP can be applied for from July 1<sup>st</sup>- May 31<sup>st</sup> .

**WCP** – Through the winter months Nov. 1<sup>st</sup> – March 31<sup>st</sup> we have the [Winter Crisis Program](#) that can help clients with their main heating and their electric. If your service is off, you have a disconnection, you need to start new service, transfer service, get the service changed into your name, and/or if your bulk heating is at or below 25% you may qualify. If you are transferring, starting new service, and/or your gas has been off for more than 10 days and/or if the electric service has been off for more than a month a pending account for that utility will be required.

**SCP** – The [Summer Crisis Program](#) is from July 1<sup>st</sup> – Sept. 30. This program can assist with a window air conditioner and/or a fan once every 3 program years. It can also assist with a payment on your electricity. Someone in the household has to be 60 or older, A note from the doctor stating someone in household has medical condition and would benefit, or a disconnection on the electric bill in order to qualify.

**FFF** – The [FirstEnergy Fuel Fund](#) can assist eligible Ohioans with a payment towards their electric bill. The electric bill does not have to be in disconnect to qualify, but does need to have a balance due! The FFF starts March 1<sup>st</sup> and ends once all funds have been depleted.

**Unfortunately, if there are tampering charges or a returned check on the account we cannot assist until that is taken care of.**

**HWAP** – The [Home Weatherization Assistance Program](#) provides energy saving measures for the home. These can include insulation, heating unit tune-up and repair, hot water tank tune-up and repair, adding insulation to walls attics and floors, and refrigerator replacement to reduce energy burden and improve energy efficiency. ACCAA does serve Ashtabula, Geauga, and Lake Counties with the HWAP program!

**SPECIAL PROGRAMS** – Through our Housing Department we have the following special programs that can provide minor home repair for homeowners: United Way, Direction Homes Eastern Ohio (DHEO), and Essential Home Repair (EHR). United Way is a 150% Federal Poverty Income Guideline, and is only for Ashtabula County Residents. DHEO is for Ashtabula County Residents that are 62 or older. The EHR Program is for Ashtabula and Geauga County residents, and the income guidelines are 50% AMI.

**Ashtabula County Community Action Agency is always receiving funding for programs to assist Low-Income households achieve self-sufficiency and rise above issues of poverty.**

**For more information please call 2-1-1!**

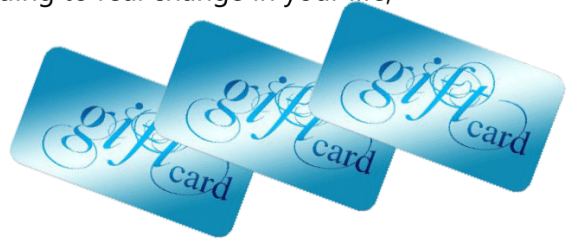




### What Are Parent Cafés?

Parent Cafés are a, **FREE**, three part series of group conversations for parents where you can:

- \* The Parent Café process includes follow-up, leading to real change in your life, your family, and your community.
- \* Learning you are not alone
- \* Sharing ideas
- \* Learn about community resources



### Are Parent Cafés For Me?

Are you a parent, grandparent, or someone who is actively involved in raising a child? If so, the answer is **“yes”!**

### Will I Feel Safe Talking About Difficult Things?

Parent Cafés are all about bringing difficult situations and emotions to the surface, supporting each other, and building the strength we need to be the parent we want to be.

To make sure that happens, Parent Cafés create a safe environment where participants:

- \* Speak from their own experience
- \* Listen attentively
- \* Uplift each other
- \* Keep confidentiality



SCAN TO REGISTER

### Location: Ashtabula County YMCA 263 W Prospect Rd. Ashtabula, OH.

- \* Monday, April 22, 2024 : 5:00pm-7:00pm
- \* Tuesday, April 23, 2024 : 5:00pm- 7:00 pm
- \* Wednesday, April 24, 2024 : 5:00pm-7:00pm



Make up sessions are available

*food will be provided – there is child care at this facility.*

### Upon completion of all three sessions you will receive:

- \* \$30 in gift cards
- \* Certificate of Completion

Contact: Estelle Tomasio - [estellet@doyccac.org](mailto:estellet@doyccac.org) - 440-992-2121 ext 7028

Sponsored in part by:





### Upcoming Mobile Food Pantries

The mobile food pantry program provides produce giveaways in multiple places in the county. For more information about your regular local food pantry, please call 2-1-1.

**Tuesday, April 23rd**  
Edgewood Alliance Church  
3137 East Center Street  
Conneaut, OH  
10:00am to 12:00N

**Friday, April 26th**  
Andover United Methodist Church  
181 South Main Street  
Andover, OH  
10:00am to 12:00N

**Looking for your local food pantry?  
Call 2-1-1.  
Or text your zip code to 898211**

**Saturdays**  
**June 22 - Sept. 28**  
**8 a.m. to Noon**  
**1071 State Route 7, Pierpont**

### “ How to Protect Yourself from Fraud”

Are you concerned about how to protect your money?  
We can help.

US Bank will be providing information to any interested Senior who would like to attend.

**When: Monday, April 29, 2024**  
**Time: 9:00 am – 12:30 PM**  
**Where: Geneva Senior Center**  
**62 W. Main Street**  
**Geneva, Ohio 44041**

Mallissa Vincent- Manager - Ashtabula Office  
Ruthella Coder – Client Relationship Consultant - Geneva Office

\*We will be available to answer questions after the presentation.

## A Starry Night Senior Prom 2024

Advanced Ticket Sales Only  
For Individuals 55 and Over (\$13)

Tickets Available At:  
ACCOA Center for Active Living  
Geneva Senior Center  
Jefferson Senior Center  
Seniors Together

Entertainment by: Thunder Creek Band  
Catering by: What's for dinner with Monika?

**Thursday**  
**June 27th 2024**  
5:00 pm - 9:30 pm  
Doors Open: 5:00 pm  
Dinner: 6:00 pm

Location:  
Jefferson Community Center  
11 East Jefferson St.  
Jefferson, OH 44047

Hosted by:  
ACCOA Center For Active Living, Geneva Senior Center,  
Jefferson Senior Center, Seniors Together



## CAN WE BORROW YOUR TIME?

Do you want to help seniors and support your local community? We are looking for volunteers like you to deliver needed meals to homebound seniors and disabled individuals!

***We will work with your schedule!***

Deliveries are Monday–Friday from 9:30am to 1:00pm. You can volunteer to cover a shift once a week, once a month, or when your schedule permits. This is a flexible volunteer opportunity!

***Deliver more than just a meal!***

More than just providing food, we provide security and connections for the aging and disabled in our community.

### Our Mission

Our Mission is to provide nutritious meals and welfare checks for seniors in need, Enabling them to maintain their independence and quality of life while fostering a sense of community support and belonging.



## CONTACT US



Call:  
440-998-3244



Email:  
[mwesley@accaa.org](mailto:mwesley@accaa.org)

### Family to Family Training

NAMI Ashtabula County is currently registering for its free Family to Family training which will begin Tuesday, May 21, 2024 from 6:00 to 8:30 pm at Community Counseling Center Clubhouse 2801 "C" Court Ashtabula OH 44004.

This course is designed for family members and close friends of those who suffer from severe and persistent mental illness. It is an 8 session program which meets once a week for 2 ½ hours. The course covers diagnoses and symptoms of the major mental illnesses, how the brain is affected, medications, coping and communication skills, and a lot more designed to assist families in helping their loved ones on their recovery journey. The course is conducted by trained family members and is offered free of charge with all materials provided.

To register, contact NAMI Ashtabula County call 440-606-6264 or email [ashtabulanami@gmail.com](mailto:ashtabulanami@gmail.com)



## SAVE THE DATE

Friday, June 7<sup>th</sup>, 2024

10:00 A.M.-2:00 P.M.

### 15<sup>TH</sup> ANNUAL SENIOR CITIZENS CONFERENCE

LAKESIDE HIGH SCHOOL

6600 SANBORN ROAD

ASHTABULA, OHIO 44004

## POKEMON G.O. TEEN EVENT SATURDAY MAY 18TH 12:00 PM—4:00 PM

Ashtabula 1st United Methodist Church  
4506 Elm Avenue, Ashtabula OH

\*There will be teams of five (5) and drivers assigned to each team (parents can choose to drive and/or participate on their child's team if they like).

Check-in, Rules and Devotional: 12:00-12:15 pm  
Lunch (provided by us): 12:15-1:00 pm

\*Teams leave at 1:00PM and decide which Poke Stops to visit (The Harbor, Ashtabula Mall, Main St, etc...).

\*Teams will meet back at the church at 4:00PM and a final tally will be done to determine winners and give out prizes.

\*There will be three categories for team winners: Most Kilometers Walked, Pokémon Caught, Highest CP Pokémon Caught

Sign up by May 3rd

Register Here!



## C.R.A.F.T.

Community Reinforcement  
and Family Training

2nd Tuesday of each month

Ashtabula YMCA

4th Tuesdays of the month at

Anchor of Hope

149 East Main St. Andover

Every other Tuesday at CCC

Ashtabula office

All Groups start at 4:30pm

- DO YOU HAVE A FAMILY MEMBER OR FRIEND STRUGGLING WITH A SUBSTANCE USE DISORDER?
- DO YOU STRUGGLE WITH KNOWING HOW TO COMMUNICATE WITH AND SUPPORT YOUR LOVED ONE?

Gas Card Incentives now provided at 1st, 3rd and 5th sessions



To Register Connect with Daisy R.

440-855-3148

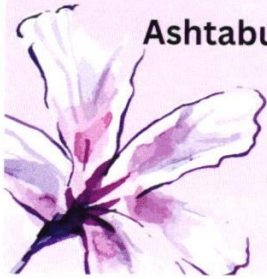
CRAFT is offered free due to funding from the Ashtabula Mental Health and Recovery Services Board

# COME JOIN US

Ashtabula County Library, 4335 Park Ave., Ashtabula, OH 44004

April 25, 2024

5:00 P.M. to 7:00 P.M.



## Are you the survivor of a crime or know someone that is?

Intimate Partner Violence

Assault

Theft

Fraud

Financial Crimes

White Collar Crimes

Sexual Crimes

Survivors of Homicide Victims

Robbery/ Burglary

Arson

Crimes Against Property

Hate Crimes

**You are not alone!** In recognition of 2024 National Crime Victims' Rights Week, we invite you to meet with Ashtabula County Victim Advocates and other survivors to share stories of survival and hope and learn some skills that may help you become more resilient against crime.

Ashtabula County Prosecutor Colleen M. O'Toole

will provide light refreshments.

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QUESTIONS? CONTACT VICTIMS OF CRIME ASSISTANCE OFFICE

(440) 576-3523 OR (440) 576-3223

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This project is supported by a National Crime Victims' Rights Week Community Awareness Project subgrant awarded by the National Association of VOCA Assistance Administrators under a Victims of Crime Act (VOCA) grant from the Office for Victims of Crime, Office of Justice Programs, U.S. Department of Justice.

The 4-1-1 on 2-1-1

The week of April 14th, 2024

IN RECOGNITION OF 2024 NATIONAL CRIME VICTIMS' RIGHTS WEEK

# **SURVIVOR WALK AND CANDLELIGHT VIGIL**

*Let's remember those affected by crime*

**APRIL 27, 2024, AT 6:30 PM**

*You're  
Invited!*



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**MEET AT NORTH PARK,  
ASHTABULA, OHIO 44004**

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**QUESTIONS? CONTACT  
VICTIMS OF CRIME ASSISTANCE OFFICE  
(440) 576-3523 OR (440) 576-3223**

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THIS PROJECT IS SUPPORTED BY A NATIONAL CRIME VICTIMS' RIGHTS WEEK COMMUNITY AWARENESS PROJECT SUBGRANT AWARDED BY THE NATIONAL ASSOCIATION OF VOCA ASSISTANCE ADMINISTRATORS UNDER A VICTIMS OF CRIME ACT (VOCA) GRANT FROM THE OFFICE FOR VICTIMS OF CRIME, OFFICE OF JUSTICE PROGRAMS, U.S. DEPARTMENT OF JUSTICE



# SAVE THE *Dream* OHIO'S FORECLOSURE PREVENTION EFFORT



## PROPERTY TAX ASSISTANCE!

Are you a homeowner who has been affected by COVID?

**Ashtabula County Community Action Agency is here to help!!**

The Ohio Housing Finance Agency (OHFA) through Community Action has launched a new program that will help many people with higher income levels. A family of one can make \$103,000 yearly and still qualify for assistance.

If you are a homeowner who has had a COVID hardship, you can get assistance with:

- ✓ Property Taxes
- ✓ Clerk of Courts (Property Taxes Only)
- ✓ Tax Ease (Property)

150% Area Median Income / Income Guidelines / Persons in Family							
1	2	3	4	5	6	7	8
\$103,350	\$118,200	\$132,900	\$147,600	\$159,450	\$171,300	\$183,150	\$194,850

## NOW ACCEPTING APPLICATIONS!!

HOW CAN I GET AN APPLICATION, YOU ASK?

- Call 2-1-1 for a referral to our office to receive an application.
- Call the office at 440-990-2211 to request an application
- Stop by the office at 4200 State Rd, Ashtabula 44004
- See our Community Action Website, [www.accaa.org](http://www.accaa.org).

## Call today for assistance, so we can help!!



By: Samantha Dragon  
Have something you want featured?  
Email [sdragon@accaa.org](mailto:sdragon@accaa.org) or call 440-990-1719

This is only a short highlight of some of the timely 2-1-1 resources, please contact 2-1-1 for more information.